

## Allied Coordinated Transportation Services, Inc. (ACTS) Transportation & Fleet Maintenance Facility

701 North Mercer Street New Castle, PA 16101 724.652.5588 www.lccap.org/ACTS

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## **Priority Seating Policy**

Priority seating is reserved in all ACTS buses for individuals with disabilities who prefer to utilize that seating. In our buses, the priority seating is located in the front of the vehicle. Priority seating areas are designated with appropriate signage. Generally, passengers who have a disability cannot be required to use these priority seating areas if they prefer to sit elsewhere. However, if the priority seating area on a bus is also the securement location used for tying down wheelchairs, passengers using wheelchairs may not occupy the aisle on that bus and may be required to keep their wheelchair within that designated securement location. If priority seating areas are occupied by individuals who do not have a disability and a passenger with a disability who needs priority seating boards, our vehicle operators are required to ask the people occupying the priority seats to move. The ADA does not require the vehicle operator to go any further than asking. If a person who does not have a disability refuses to move from the priority seating, vehicle operators are not required to force them to move.

