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ACTS Passenger Policy: Infectious and Communicable Diseases

For the health, comfort, and well-being of our passengers and employees, ACTS reserves the right to refuse service to passengers who pose a safety risk to others. Although ACTS will not strand a passenger once they have been dropped off away from their home, ACTS will cancel any future trips for passengers who are non-compliant with this policy.

Passengers who are experiencing signs of an acute illness, such as a fever above 100.4 degrees, vomiting, diarrhea, severe cough, repeated sneezing, and any other symptoms of an infectious or communicable disease, will not be permitted to ride with ACTS.

ACTS prohibits transportation to any person who knowingly has or has been directly exposed to a person with an airborne infectious disease, such as, but not limited to; coronavirus/COVID, influenza, measles, chicken pox, mumps, whooping cough, or tuberculosis.

ACTS requires that passengers with any type of open wound keep the wound bandaged or covered by clothing during transport. Passengers will not be permitted to ride if their clothes or belongings are soiled by urine, feces, or other bodily fluids, or their person or belongings smell of strong or offensive odors.

ACTS prohibits passengers from riding if they are aware that they, or their home, is infested with lice, fleas, scabies, or bed bugs. ACTS will require a doctor's note or other similar proof that the infestation has been resolved before transportation services will resume.

ACTS shall fully comply, and require full compliance from its employees, passengers, and visitors, with any governmental mandates or health orders which are intended to protect the health and safety of our citizens.